

**PENDER ISLANDS HEALTH CARE SOCIETY  
ANNUAL GENERAL MEETING  
SEPTEMBER 19, 2016**

**President's Report**

When people from off Island learn I am a Director of the Health Care Society they will, on occasion, ask what it is that the Society does. I often have the sense that they expect to be told that we have a health care outpost of sorts, with the capacity to bandage a cut or diagnose a cold.

When I start to describe the range of primary care services, urgent care services, home care services, palliative care services, alternative health care services, outreach and seniors' wellness programs that are delivered in the Clinic and in the community, most people are astounded. I also mention that we own and maintain the ambulance facility and maintain the emergency medical helicopter evacuation landing facility. I could go on at some length describing and updating you on each of these programs, services and facilities. But I will not.

You will, however, hear shortly from the other Directors and from our Executive Director about what the Society has accomplished in the past year while managing the programs, services and facilities for which it is responsible. It is impressive and, for residents and visitors, reassuring.

What I would like to do is to express appreciation to the people who deliver these programs and services, who care for our facilities and who volunteer to serve our community as Directors of our Health Care Society.

Our main facility, our Health Clinic, is owned by the Society and cared for on a day to day basis by Trent who does the fixing and maintenance required and by Angela and Judy who keep the Clinic clean.

Our bookkeeper Tania keeps track of the funds that come into and go out of the Society. Andrea manages a host of community-based healthy living programs and services.

Sonja delivers a lab collection service here so that we don't have to go to town for blood draws. Kim and Elizabeth provide expert mental health services to children, families and individuals.

Our Executive Director Robert manages and supports these hard working people who deliver our programs and services and provides expert advice and support to our Board of Directors.

I also want to thank the array of professionals who lease space in our Clinic for making this the comprehensive health care facility that it is. I want to acknowledge the recent death of our fine dentist and friend of many, Brian Nord, and extend our sympathy to his wife and family.

In want to express particular appreciation to our Medical staff: Dr. Moore, Dr. Ansari, NP Adams, MOAs Shelley, Tracy, Jane, Katherine, Chandra, and Tilly and to Community Nurses Carolyn and Miranda, Kathy and Daniel, for all that they do for us and do so well.

Finally I would like to thank the Directors of the Health Care Society for volunteering their time, expertise and skill to deliver the Mission of the Society. There are all sorts of reasons why someone would volunteer to be a Director of this Society but fame, fortune and getting to the front of the line in the health care system are not among them. There is a satisfaction, however, in helping to ensure that the health care needs of our community are met in the best way possible.

In particular I would like to thank Dana Goedbloed and John Pye who have left the Board this year having served on the Strategic Planning and Governance Committee and Building Committee.

Also leaving the Board this year – after 8 years as a Director, as President and as Past President – is Bruce Waygood. I have benefited a great deal, as has the Society, from Bruce's wise counsel and the hours and hours of time he has given to the outstanding governance issues that have been resolved under his leadership. Thank you, Bruce. I don't have a fancy clock for you to place on your mantel but you retire this year with the sincerest appreciation from us all for your contributions to the Health Care Society.

Respectfully submitted

Wendy Hacking  
President